

Information Security Policy

Version 1.0

Update By	Chris Hanson - ISO Compliance Manager
Changes in this Version	Initial release for Group certification
Approved By	Bethan Cater - Director of Internal Compliance
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Information Security Policy

Policy Statement

Wilmington plc provides critical data and information, as well as training and education to customers operating in regulated sectors and in governance, risk and compliance markets. As such, it is vital that we protect the confidentiality, integrity and availability of the information we manage on behalf of our customers, as well as suppliers, contractors and employees.

Information security and data protection is central to everything we do, from the way data is processed through our operational teams, the technology systems we develop and utilise and the office facilities we maintain.

As a business we are committed to:

- Respecting the rights of our customers, employees and other interested parties, providing channels to submit subject access requests, provide feedback and make complaints
- Complying with all relevant data protection regulations and other applicable requirements, investigating and responding to any instances of noncompliance
- Responding to information security breaches and vulnerabilities as appropriate
- Providing employees with detailed policies and processes on the handling of information as well as clear awareness training to support operation and compliance
- Implementing and maintaining robust infrastructure across IT systems and office facilities
- Continually reviewing and improving our information security management system

Information security objectives are established at the beginning of the financial year to align with business strategy and are monitored throughout by Senior Management. Objectives are communicated internally through the Compliance Hub.

This policy will be made available to interested parties on request.